

Carbide Customer Feedback for CDT

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Customer Feedback – Community Profile

- Developer Community Transitioning from
 - CodeWarrior
 - Visual Studio
 - Other Embedded Tools
 - Command Line Tools
- Beta Community
 - 600 users (200 most active)
 - 2000 comments, even more e-mails, many face to face meetings
 - Large corporate customers and small app development shops

Customer Feedback – What We Learned

- Surveys worked well, but face to face meetings give the most detailed and subtle information and capture both excitement and frustration
- Visual Studio is the benchmark experience for many
- Lots of work to do on usability
- People like to see rapid improvement

Customer Feedback – Comments

- Negative time savings - I find that tasks take about twice as long (at least)
- The UI is cluttered and counter-intuitive. Simple tasks take far too long to even find.
- One simple win to help developers transition is to support the same default keymapping as VC6. Development is a matter repeating the same processes in an IDE many thousands of time, and any changes to this remove development time, as it needs to be re-learnt (even new version of Visual Studio support VC6 keymaps)
- Where is the Class Browser, I use this in VC every day
- Why can't I double click on a file and have it open?
- Debugger seems pretty basic, where is feature XXX, YYY, ZZZ,

Customer Feedback – Survey Question

- Have you had to switch back to your old IDE? If so why?
 - Opening a text file
 - Searching the file system